Consultancy | Training | Innovation



## **Quality Policy**

We provide Client satisfaction through service quality by: Ensuring that the Health and Safety aspects that our clients ask us to control are maintained and improved & Effectively delivering training in our area of core competence relating to Health and Safety. To implement this policy we have adopted a management system which ensures that Client satisfaction is achieved. This is based on the requirements of ISO9001:2015, ISO14001:2015 and ISO45001:2018.

We are committed to continually improve our management system and its effectiveness so that client satisfaction is achieved constantly and repeatedly. We have established measurable quality objectives for this purpose and are committed to satisfy applicable requirements both internally and externally established

This Policy is reviewed periodically to ensure that our focus on Client requirements is maintained and the measures of our promise to the Client are being achieved.

Ing. Ray Muscat CEO 27<sup>th</sup> October 2020

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